

Our Quality Policy

We have devoted ourselves to provide first-class Certification, Greenhouse Gas Verification and Inspection Services to our customers with our professional staff that are experts in their fields and our services.

Our objective is to provide our services in an impartial, independent and fair manner in accordance with our contracts that we have signed with our customers and Accreditation requirements.

We have designed a management system based on impartiality and objectivity; identified conflicts of interest and possible risks in order to achieve this goal as well as we regularly improve and implement this management system. Moreover, we set measurable targets to achieve this objective and examine whether these targets have been achieved or not through our regular management revisions. We have ensured that our company documentation has been accepted, comprehended and implemented at all levels of the company.

We constantly observe the efficacy of our system through regular internal audits and revisions.

Internal and external activities of our company are constantly monitored and the feedbacks of our customers are assessed in order to ensure the service quality at the standards that we have specified. We improve our services in order to add more surplus value into our customers thanks to these activities.

All QSI employees are liable at following this policy and company procedures.

Our declaration of Impartiality

QSI Senior Management;

- declare and undertake that certification and verification activities shall be carried out independently from all parties that shall be related to the subject,
- QSI authorities and personnel shall work far from all kind of commercial, financial and other pressures that may affect the results of certification and verification process,
- All employees shall avoid every kind of behaviour that shall destroy the prestige and reputation of establishments that shall ask for certificate and demand greenhouse gas verification service as well as have commercial relations with QSI,
- Subjective remarks and assessments shall not be made, every kind of behavior that may negatively affect the establishments shall be avoided, any of the employees shall not be partial and intolerant as well as shall behave impartial and independent within the scope of certification and verification activities,
- Committees, Decision Makers and Certifying Bodies in the implementation of certification and verification shall be engaged in activity independently from every kind of commercial, financial and other pressures that may affect the decisions,
- QSI employees and individuals that shall act on behalf of themselves shall not provide consultancy service to the establishments that have been certified and provided with verification service,
- QSI employees shall not be engaged in any activity contrary to the independency of system certification and greenhouse gas verification activities,

- Any affair shall not be established with the rival companies with regard to management systems and greenhouse gas declaration of QSI's customers during the system certification and greenhouse gas verification procedures,
- All the relevant parties can reach the system certification and greenhouse gas verification service provided, any unnecessary financial burden or other conditions shall not be imposed in this case as well as all the requirements and documents obliged to be followed shall be implemented without discrimination,
- Individuals including committees and people who act on behalf of themselves shall follow the present accreditation code, regulations and notices in order to protect the confidentiality of information acquired during the certification and greenhouse gas verification activities at every level of the establishment,
- Information on a special product, the establishment that has certified or where greenhouse gas verification has been carried out shall not be released to the third parties without the written consent of the relevant establishment as well as the establishment shall be notified on the information provided as permitted in the relevant code, regulations and notices, in case where such information shall be released to the third parties as required by the codes, regulations and notices,
- Confidentiality and safety of all kind of certificate and document of establishments shall be ensured,
- Any geographical limitation shall not be implemented in offering system certification and greenhouse gas verification services,
- QSI shall pay all kind of legal compensation in case where any proven damage shall arise due to QSI,
- The required financial resources in subjects apart from professional liability insurance shall be supported with the personal properties of company shareholders, constantly protected and maintained in order for certification and greenhouse gas verification system to be operated,
- establishments that have been shared by the owners of QSI or that have included these individuals in any manner shall not be certified or provided with greenhouse gas verification service,
- Other establishments that have been shared by the owners of QSI or that have included these individuals in any manner shall not create competition environment with QSI and shall be impartial and independent in their business,
- Benefiting from the services shall not depend on the size of the applicant establishment or this establishment's membership in any foundation (organization) or group as well as the number of the establishments that have been certified/verified,
- Any acquaintance or relative in auditor/certifying/technical expert pool shall not act without following the audit and verification requirements for audit and verification services and shall take all measures for this purpose,
- Foundations, communities and non-governmental organizations of which the owners of QSI are member shall not be discriminated

at all.

In accordance with the declaration that we have made;

- establishments that have been shared by the owners of QSI or that have included these individuals in any manner are not certified or provided with greenhouse gas verification service.
- QSI does not certify another certification establishment for certification activities of quality management system.
- QSI does not provide greenhouse gas verification service to another certification/verification establishment.
- QSI does not offer or provide management system and greenhouse gas consultancy at all.
- QSI does not make an internal audit offer for its customers that it has certified or provided greenhouse gas verification service as well as does not carry out an internal audit.
- QSI does not certify the customers who have gotten internal audit or consultancy service on management systems, in case that may pose a threat to impartiality of certification establishment between the consulting establishment and QSI.
- QSI does not certify the customers who have gotten internal audit or consultancy service on preparation of greenhouse gas report/monitoring plan as well as does not provide greenhouse gas verification service to these customers, in case that may pose a threat to impartiality of certification establishment between the consulting establishment and QSI.
- QSI does not have any affair with any consulting establishment with regard to property, administration, management, personnel, shared resources, financing and contracts.
- QSI does not use the management system and greenhouse gas consulting establishments as external resource in audit and verification procedures.
- The certification and verification activities of QSI are not commercialized and offered in connection with the management system and greenhouse gas consulting establishments.
- QSI shall take all kind of measures including taking legal actions in order to remedy the situation, in case where consulting establishments have improper claims expressing that certification and verification will be simpler, easier, faster and cheaper through using the name of QSI.
- QSI does not charge any personnel that has provided management system consultancy to a customer in audit or other certification activities, throughout 2 (two) years following the completion of consulting in order to hinder conflicts of interest.
- QSI does not charge any personnel that has provided greenhouse gas consultancy to a customer in greenhouse gas verification or other verification activities, throughout 3 (three) years following the completion of consulting in order to hinder conflicts of interest.
- QSI has established confidence through the contracts signed in order for all the internal or external personnel or committees that may affect the certification and verification activities to act impartially. Moreover, QSI does not allow any commercial, financial or other pressures that may put the impartiality at risk.
- QSI has taken all measures against cases that may put the impartiality and independency at risk.
- QSI requires its internal or external personnel to report any case that may cause themselves or QSI to be engaged in conflict of interest, when they are informed on such case. QSI uses the threads towards impartiality that have been caused by the activities of such type of personnel or establishments as entry in its risk analyses.